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## GENERAL INFORMATION

Dear Guest,

Thank you for choosing Safari Island as your dream Destination. We assure you a comfortable relaxing and a hassle-free holiday with us. To get accustomed to Safari Island. It is a pleasure for us to provide you with this information Sheet.

### **Restaurant**

We have one restaurant on the island, the white color building in the lagoon. All your meals are provided in the main restaurant on buffet style. Restaurant opening Hours are as follows.

**Breakfast:** 7:30 – 10:00  
**Lunch:** 12:30 - 14:00  
**Lunch:** 13:15 - 14:30 (On Friday)  
**Dinner:** 19:30 - 21:00

It is a polite request of the management that you remain modestly dressed at mealtimes. (Shorts and T shirts are accepted) please refrain from entering the restaurant with wet clothes and swim wears.

### **Bar.**

The building in the lagoon next to the main restaurant is the bar on the island where you can enjoy a drink and spend leisure time. Bar is opened from 08:00 am in the morning till the last guest leave.

**The coffee shop** at the main bar is opened from 08:00 am till 21:00pm where you can take light snacks or special meals. Daily happy hour is from 17:30 till 19:00 hrs., where you will get 20% discount on all drinks.

### **Wellness**

**Duny Spa** For more relaxation within your holiday, you can visit our spa on water villa jetty. For information about the massage, you can go through the spa menu provided to your room. For reservation visit Duny Thai Spa or call 305 Spa is opened daily at 10:00 – 13:00 and 15:00- 20:00.

### **Fitness and recreation.**

All recreation activities like beach volley darts, table tennis and the fitness center are free of charge.

While using fitness center please be careful to follow the rules of the facility. Use at your own risk as there is not attendant on duty.

### **Swimming Pool**

There are no fees to use the swimming pool. However, we wish to request you not to use the pool after 18:00hrs as the pool will be chlorinated at night. Use the pool at your own risk. No lifeguards are on duty!!

### **Snorkeling**

Safari Island is surrounded by a beautiful house reef only a few meters away from the beach. Once you are settled with us it is time for you to enjoy the underwater beauty of our house reef. We have no restriction on snorkeling around the island. But a few points are to be considered while snorkeling. We do not encourage non-Swimmer to go out by themselves for snorkeling. Always go in pairs. Please do not touch or stand on the corals as they are very fragile and breaks easily, leaving you and the reef harmed. Never go out for snorkeling at night. Do not catch or feed fish while snorkeling.



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### **Excursions.**

We have a number of excursions scheduled weekly. Please find the attached excursion schedule and price list for information. For reservation and more information contact reception.

### **Prohibitions**

Top less / nude sunbathing is prohibited by law.

Please do not remove any corals or shells from the island, you will spoil the nature/ Island and it is prohibited by law! Please don't stand on the Corals!

### **Scuba Diving/water sports (Joy Dive Center)**

For information on diving and water sports feel free to visit our dive center opened daily at 09:00 – 12:00 and 14:00 – 18:00

### **Laundry Service/Room Cleaning.**

If you need laundry service, please put the clothes in the laundry bag, the room attendant will pick it up. Every day till 02:00 pm and 07:30 – 21:30 pm the room attendant will come and clean your room. If you need anything do not hesitate to contact us.

### **Safe deposit**

Each room is provided with an in room digital safe. You will find the safe in the wardrobe.

### **Telephone**

You can call to any part of the world from your room. First you have to press 9 and dial the number you want to call with the country code.

### **Lost / Damaged**

Any belonging to the resort, which is lost or damaged by the guest, it will be charged at cost price. Do not take cushions or chairs from the room to outside room.

### **Payments**

All payments can be done at the reception by Cash, Credit card (Visa/Master/Amex)..

You do not need to carry cash with you. You will be asked to sign a bill for all services, and it will go to your room account. For your last payment please contact the reception one day before you leave after 21:00 pm. 10 % services charge will be added to all outlets and other services.

### **Tipping**

Tipping to the staff is your generosity.

### **Incidents at night**

If there is any emergency at night, please dial "0" from your phone: the system will automatically connect you to an responsible person. We always assure you best of our attention.

### **Upgrading**

If you wish to upgrade your room type from Beach- Villa to Water- Villa or to semi water villa (on availability basis), please contact the reception to get availability and rates.

If you would like to upgrade your meal plan from, please contact the reception. More information about meal plan and rates will be provided by the reception.

**For any assistance, please feel free to contact reception or guest relation,  
Safari – Team is wishing you a pleasant stay!**